

## 3 year customer care warranty

CONGRATULATIONS on your new purchase and THANK YOU for choosing a brand supported by Think Appliances.

Your appliance is supported by a 3 year parts and labor customer care program provided by Think Appliances. At Think Appliances we place great importance on customer satisfaction and that is why we offer a quality customer care program that you can rely on.

Please register online at [www.thinkappliances.com](http://www.thinkappliances.com) or call 1800 444 357 now and speak with a Think Customer Care consultant to activate your 3 year warranty. You will also receive personal instructions on how to operate your new appliance and be sent our welcome pack with your personal Think Customer Care card.

**When you call to activate your warranty please ensure you have the following details on hand:**

- 1 Model number of your appliance**
- 2 Serial number of your appliance**
- 3 A copy of your original purchase receipt**
- 4 Address details of where the appliance is installed**

Your appliance is guaranteed in Australia against defective materials or faulty manufacture when used for domestic or household purposes for a period of 3 years. This warranty will be null and void if the appliance is used for outdoor and commercial purposes. Some examples of outdoor and commercial purposes include restaurants, cafes, schools, clubs, alfresco areas with open walls or hoods used above barbecues.

Please note: The benefits provided by this warranty are in addition to all other rights and remedies in respect to the product which the consumer has under the Trades Practices Act 1974 and/or any other State and Territory Laws.

1. This warranty only applies for products installed by a qualified person and when provided with a certificate of compliance in accordance with State/Territory laws.
2. This product must be used in accordance with the manufacturer's instructions. This warranty does not apply should the defect in or failure of the product be attributable to misuse, abuse, accident or non-observation of the manufacturer's instructions on the part of the user. Think Appliances does not accept liability for any direct or consequential loss, damage or other expense caused by or arising out of any failure to install or use the product in accordance with the manufacturer's instructions.
3. The warranty does not cover failures due to normal wear and tear with reasonable use or consumable components such as globes, filters, etc.
4. Think Appliances, at its own discretion may replace or repair any defective component(s) to affect a repair due to any faulty workmanship and material.
5. The warranty provided is a "Repair Warranty" and in an extreme event if a repair can not take place, a replacement will be provided of an equivalent current model where the balance of the warranty period from the original date of purchase will take affect.
6. This warranty is immediately void if the serial or model number label is removed, defaced, serviced or repaired by a unauthorised/unqualified person or used for industrial/commercial purposes to earn a living.
7. Warranty will be only provided when a proof of the original purchase is presented to an authorised dealer or reseller before or at the time of service.
8. This warranty does not cover any corrosion or defect as a result of the product being installed in an environment which the appliance is not protected from the weather.
9. All microwaves are covered by a 30 day replacement policy and should be returned to place of purchase for exchange.
10. It is the responsibility of the customer to ensure the appliance is easily accessible for a service technician to carry out required repairs. Any obstruction prohibiting access to the product by building materials of any kind will be required to be removed and reinstalled by the customer.

Think has a very strong service network in all metropolitan areas and most regional areas. Where the warranty claim has been made outside a radius of 50km from any store where the product can be purchased, the customer is responsible for the cost of delivery to the nearest service agent or the travel cost for a technician to travel to a location outside the 50km radius.

to activate your warranty register online at  
[www.thinkappliances.com](http://www.thinkappliances.com) or call 1800 444 357



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please visit our website at [www.thinkappliances.com](http://www.thinkappliances.com)